
RING Neighbors App/Law Enforcement Portal and CrimeReports.com Video surveillance Registry

609.1 PURPOSE

To access potential video surveillance of evidentiary value.

609.2 RING NEIGHBORS APPLICATION

The Ring Neighbors application allows members of the community to participate in a digital neighborhood watch. Community members may use the application to share videos and photos from any source, and text posts related to crime and safety. The Department understands the importance of video footage in the investigative process and has formed a partnership with Ring to provide our personnel access to Ring's Law Enforcement Portal. Department members may use the portal to access the Neighbors application, view posted content, and interact with community users.

The Ring Law Enforcement Portal does NOT provide the Department live feed access, surveillance, or recording access from the community member's camera. The Neighbors Portal will be used only for legitimate law enforcement purposes.

609.3 LAW ENFORCEMENT PORTAL

The Ring Law Enforcement Portal does **NOT** provide the Department live feed access, surveillance, or recording access from the community member's camera. The Neighbors Portal will be used only for legitimate law enforcement purposes.

The Ring Law Enforcement Portal is a cloud-based application, accessible on the Department's intranet using the Chrome browser. The application allows certain Department members to:

- View posts made to the Ring Neighbors App.
- Post and respond to crime and safety information posted on the Neighbors app.
- Request videos through the Department's Ring coordinators to assist you with an active investigation.

609.3.1 FIRST PHASE

The first phase of the Ring Law Enforcement Portal rollout will consist of access by members of the Investigations Unit, SSU Unit, PIO and Crime Analysis. For quick easy access to the Neighbors Portal, officers can access/bookmark the page: <https://nw.ring.com/>

Please contact the Crime Analyst for assistance if you believe access to the RING law enforcement portal can assist you with your investigation.

Once logged into the portal, Officers may download the video to a flash drive or CD by clicking download on the bottom right corner of a video. Should officers need to author a warrant for video,

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[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Ring will only assist with providing video content in response to a valid search warrant or with verified consent of the account holder. Please refer to the Ring portal's Law Enforcement Legal Process Guidelines for further and if necessary, to request a certificate of authenticity to accompany any video for evidence purposes.

609.4 CRIMEREPORTS.COM

The department has also teamed up with crimereports.com to allow citizens the opportunity to register their camera with the website's confidential database. This will allow police personnel to determine if there are any cameras in the area of a crime that may provide clues in a case or other evidentiary value. This is a great opportunity for the police department and the community to work together to solve crime in our city.

Once a citizen registers their camera(s) and provides contact information, officers will be able to contact the citizen via email or telephone to request access to their video footage. Officers will not accept any footage from inside of a citizen's residence.

A citizen's provided information is secure and only accessible by Union City Police Department personnel. Admin users may access Motorola's Command Central Dashboard [REDACTED] [REDACTED] to see and access camera information available to us. This information will only be used by officers and detectives to actively investigate criminal matters that involve our community. Citizens can choose to provide as much information as they desire, such as camera login credentials for law enforcement or a contact person's information for officers to obtain camera footage.

Only officers investigating a crime can access the crimereports.com database and after the Union City Police Department's Investigations Unit Supervisor approves access. Please contact one of the Investigations Unit Supervisors or Crime Analyst Martinez for approval and access.

609.5 REVISIONS

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