

**CITY OF UNION CITY
 ENVIRONMENTAL PROGRAMS DIVISION
 Certified Unified Program Agency (CUPA) Program Survey**

Information provided in this survey will be used to guide the implementation of the CUPA program within Union City.

Completed survey may be faxed to (510) 487-2117 or mailed to:

City of Union City, Environmental Programs Division
 34009 Alvarado-Niles Rd.
 Union City, CA 94587

A. Please read the list below and circle either *Yes* or *No*.

FORMS	1. Instructions on the application and forms were easy to follow.	Yes	No	N/A
	2. The forms were not too difficult to complete.	Yes	No	N/A
	3. I did not have to complete any unnecessary paperwork.	Yes	No	N/A
SERVICE	4. I received courteous and professional service.	Yes	No	N/A
	5. Agency personnel were knowledgeable about the programs.	Yes	No	N/A
	6. All my questions were answered.	Yes	No	N/A
PERMITS	7. I received my permit in a reasonable time.	Yes	No	N/A
	8. Permit conditions were clearly written and understandable.	Yes	No	N/A

B. Are there any issues or problems that you would like addressed?

C. Would you like a call back to discuss any of these issues?

Yes No

If Yes, please *provide your business information below:*

Business Information

Name and Title :

Company Name and Address :

Telephone/Fax Numbers :

Email (Optional) :