



Frequently Asked Questions

1. What camps are being offered and how can I register?

We have a variety of in-person Summer Day Camps. Please check our website at www.Unioncity.org/reg

ONLINE Registration: www.Unioncity.org/reg

MAIL IN Registration: Holly Community Center, 31600 Alvarado Niles Blvd., Union City CA 94587 (Attn: Vanessa Munoz)

2. When does Summer Registration begin?

Union City Residents – Monday, March 29, 2021 at 10 AM

Non-Union City Residents – Monday, April 5, 2021 at 10 AM

3. What are the session dates for this summer?

June 7 – June 18

June 21 – July 2

July 5 – July 16 (No CAMP on Monday July 5)

July 19 – July 30

August 2 – 6 (Escape Camp 1 week)

4. What are camp hours?

Monday – Friday, 8 AM – 5 PM *For Tennis & Skate Camp hours, please refer to online catalog

5. Do you have extended care?

No, we are currently NOT offering extended care options in the morning or afternoon.

6. To register for a session, a non-refundable deposit of \$50 is required. Will this be refunded if the City cancels the program?

Yes, if the City of Union City Community & Recreation Services cancels a summer day camp program, we will refund the \$50 per session, per child fee. However, if you decide to transfer or withdrawal, we need 1 week (5 working business days) notice & signed withdrawal form prior to the start of the session. If these procedures are not followed, the fees will be forfeited.

7. Are transfers allowed once a camp has started?

No, they are not allowed once camp has started. Transfers will only be made with 1 week notice in advance and it will need to align with our preset session dates. Fees will not be prorated. Please remember our camps are operating in 2 week sessions.

8. What is a camp pod?

A unit of leader to camper ratio of 4:12. Camp Pods will not intermingle with other Camp Pods at the same site. The Camp Pod idea is in alignment with the “stable bubble” mandate released by the Alameda County of Public Health Department, (ACPHD) for children in camp or extracurricular programs. We will be monitoring this ratio and will update as needed depending on CDC and County guidelines.

9. Will the kids need to wear masks all day?

Yes. Staff, camp participants and parents must wear masks to enter the facility or park, while in line to sign their child into camp, or around others. We reserve the right to refuse entry/service if proper face covering protocols are not followed. Per ACPHD guidelines, camp participants are required to wear face coverings. Campers are allowed to take off their masks during snack and lunch. We will continue to observe the county and state guidelines/recommendations regarding any changes for face coverings during summer.

10. Will the staff wear masks/face covering?

Yes, staff are required to wear masks/face coverings

11. Do parents need to wear a mask/face covering?

Yes, masks/face coverings are required to enter the facility/park **AND** for curbside drop off and pickup even while in their vehicle.

12. Will staff be taking temperatures every day?

Yes. Upon arrival, camp participants must receive a health screening, which includes taking their temperature with a non-contact thermometer and answer a series of questions. Participants cannot have a temperature of 100.4°F or higher. View the Parent Information Handout after registration for details.

13. What is staff doing to keep my child safe?

We have implemented new safety measures in accordance with the guidelines from the Alameda County Public Health Department and CDC. These measures will be closely followed and are subject to change.

- Camp Pods (4:12 ratio) – Two staff in the morning and afternoon with same pod
- Mandatory health screenings
- Consistently washing hands and sanitizing throughout the day
- Expanded outdoor activities
- Additional cleaning and sanitizing procedures
- Expanded staff safety training

14. Will staff be required to be vaccinated prior to working in summer programs?

No, the City cannot require employees to be vaccinated. All staff are encouraged to get vaccinated. Staff will be required to participate in daily health and temperature checks before starting work each day.

15. When will registration start for other Summer Programs such as Swim, Sports, etc.?

Union City Residents – Monday, May 17, 2021

Non-Union City Residents – Wednesday, May 19, 2021

16. I have questions? Who can I ask?

Call the Holly Community Center at (510) 675-5488 or Email HollyCenter@unioncity.org